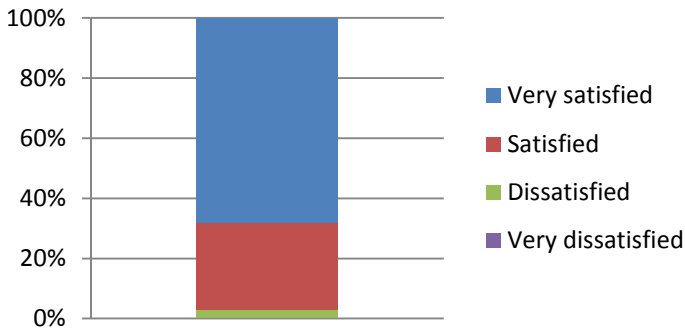
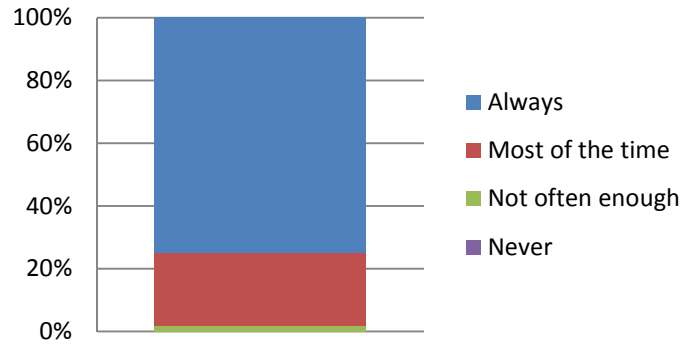


Client satisfaction survey 2017 Full results

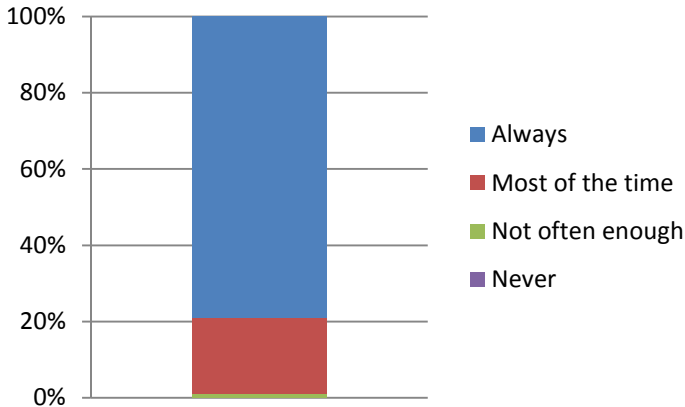
Overall how happy are you with the service we provide?



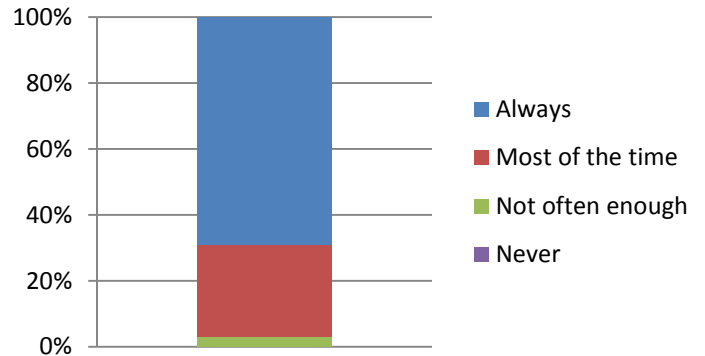
Are our services delivered in an efficient & professional manner?



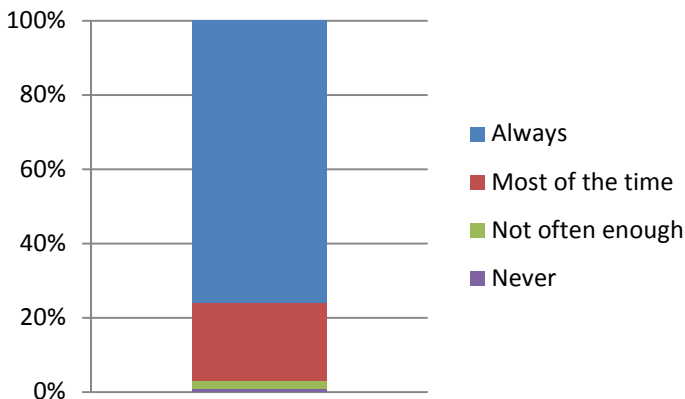
Is our work thorough & complete?



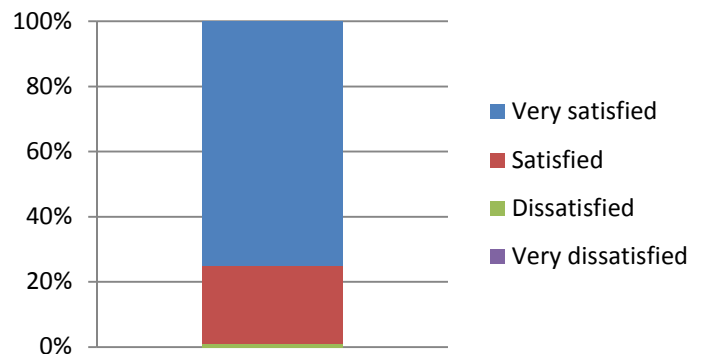
Do we respond quickly to your queries?



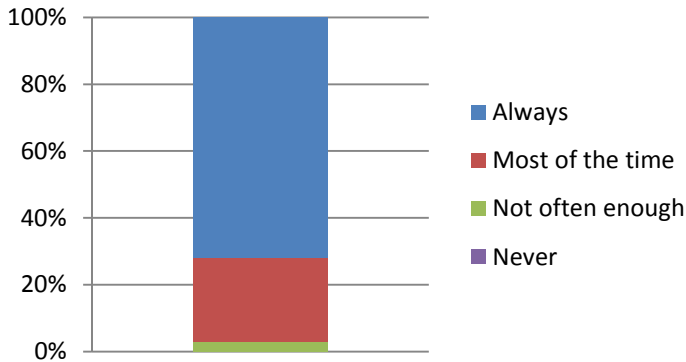
Do we meet your deadlines?



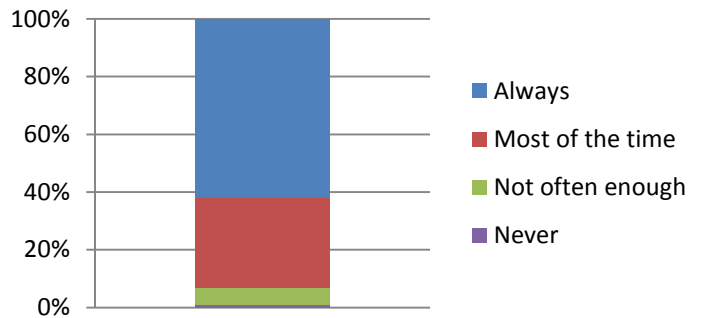
Are you satisfied with our technical expertise?



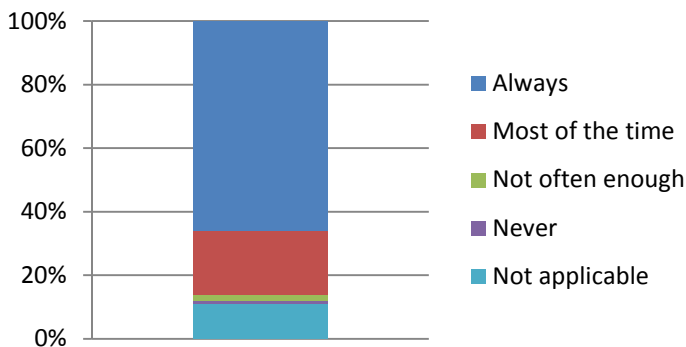
Do we keep you sufficiently informed in terms of the work we carry out for you?



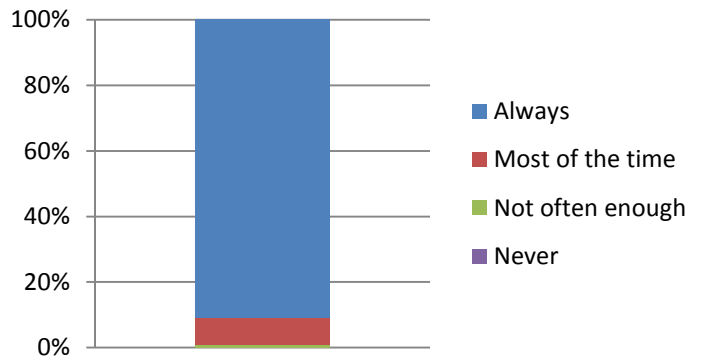
Do we keep you sufficiently informed in terms of the financial changes & developments that affect you and/or your business?



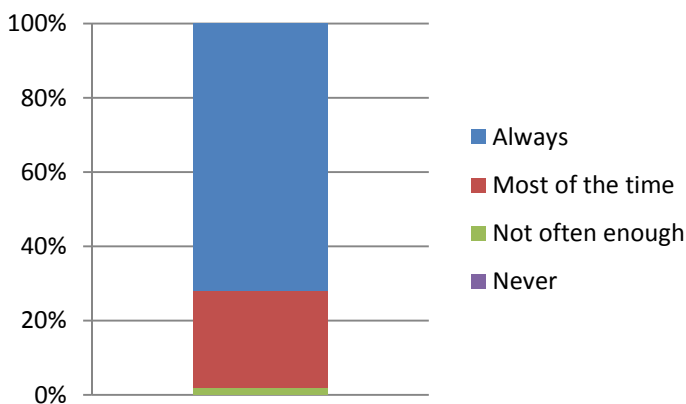
Do you have adequate access to partners?



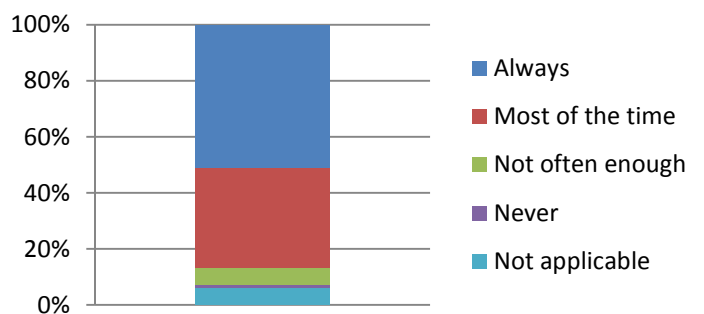
Are our staff professional & helpful?



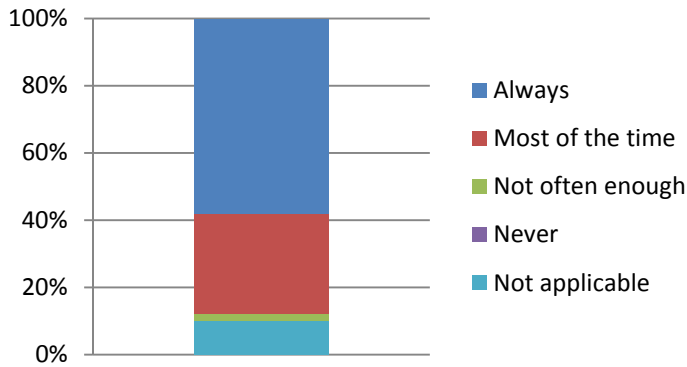
Do we understand your needs?



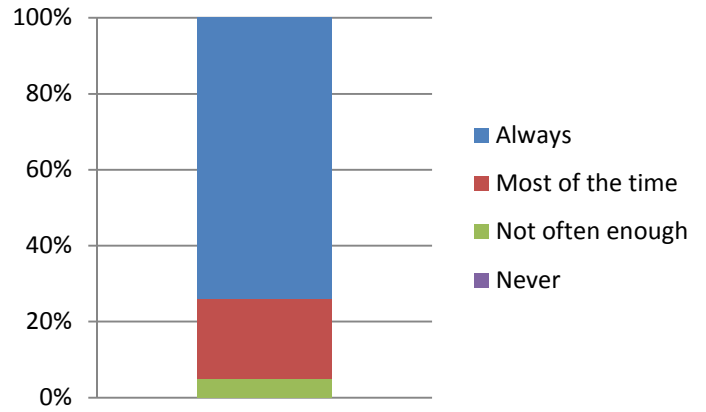
Are we proactive in the advice we provide? Providing solutions to your problems?



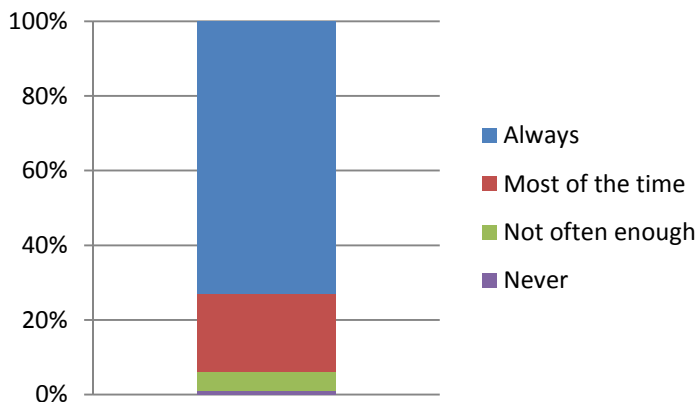
Are we experienced & knowledgeable of the industry you operate in?



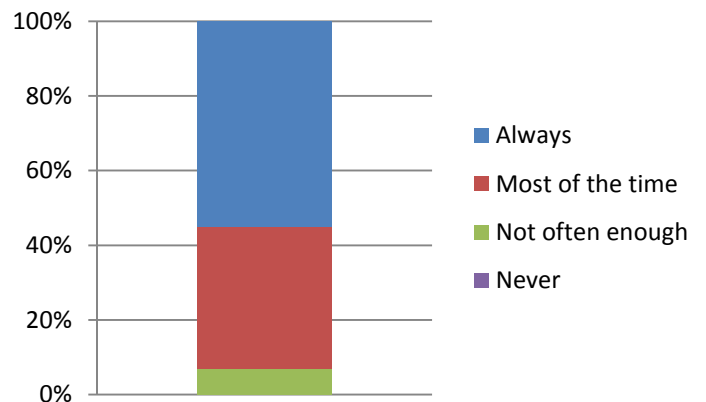
Do you feel we care about you &/or your business?



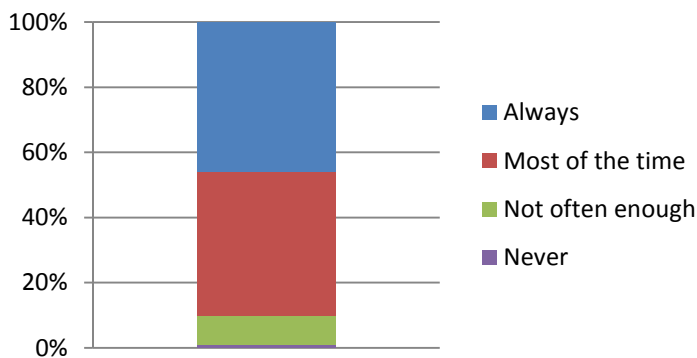
Do you feel like a valued client?



Are our fees clear & upfront?



Do you feel you receive value for money?



Would you be happy to recommend us to others should the opportunity arise?

